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Department of
ELDER AFFAIRS
STATE OF FLORIDA



The Northwest Florida Area Agency on Aging, Inc.,
is a private, non-profit agency supported by the federal
Older Americans Act and the State
of Florida General Revenue Fund through the
Department of Elder Affairs.



**Northwest Florida
Area Agency on
Aging, Inc.**

Improving the quality of life for elders since 1979

Aging & Disability Resource Center for PSA 1

5090 Commerce Park Circle
Pensacola FL 32505

General Office Contact:

Phone: 850.494.7101
Fax: 850.494.7122

Elder Helpline Local Calls

(Escambia and Santa Rosa Counties)
850.494.7100

Other Areas

Toll Free 1.866.531.8011
1.800.96.ELDER (35337)

On The Web:

www.nwflaaa.org

PURPOSE

Northwest Florida Area Agency on Aging, Inc. (NWFLAAA), has these specific functions:

- ❖ to plan, coordinate and monitor services for the 60+ population in Florida's Planning and Service Area 1;
- ❖ to administer allocated federal and state funds for delivery of services to the target population;
- ❖ to serve as the access point for information and for services assisting elders, persons with developmental disabilities, their families, caregivers and the community; and
- ❖ to advocate on behalf of an aging society.

HISTORY & STRUCTURE

Area Agencies on Aging are federally mandated by the U.S. Older Americans Act of 1965 (as amended) to plan, fund, coordinate, implement, monitor and evaluate programs addressing the needs of elders 60 years of age and older.

Established in 1979, the NWFLAAA is a private, not-for-profit charitable corporation serving elders in this four-county area. Governed by a Board of Directors, NWFLAAA is administered by an executive director. An Advisory Council provides community insight, information about needs of elders and help with special projects.

SERVICES

Service providers in **Escambia, Santa Rosa, Okaloosa** and **Walton Counties** contract with NWFLAAA to provide services such as:

- ❖ Abuse Education
- ❖ Adult Day Care
- ❖ Caregivers' Assistance
- ❖ Case Management
- ❖ Chores
- ❖ Companionship
- ❖ Congregate Meals
- ❖ Counseling
- ❖ Disease Information
- ❖ Emergency Alert Response
- ❖ Energy Assistance
- ❖ Health Screenings
- ❖ Home Delivered Meals
- ❖ Homemaker
- ❖ Injury Prevention Education
- ❖ Legal Services
- ❖ Medication Management
- ❖ Nutrition Education
- ❖ Outreach
- ❖ Personal Care
- ❖ Respite
- ❖ SHINE
- ❖ Shopping Assistance
- ❖ Transportation

The agency staff works in conjunction with the Florida Department of Elder Affairs as well as other local, state and national agencies to facilitate the service needs of hundreds of consumers so that they can age safely, with dignity and purpose, in their own homes and elder-friendly communities

The NWFLAAA is responsible for the planning, coordination and oversight of the delivery of the following programs: Home and Community Based Services, Community Care for the Elderly, Home Care for the Elderly, Alzheimer's Disease Initiative, Older Americans Act, Emergency Home Energy Assistance for the Elderly, and Serving Health Insurance Needs of the Elderly.

RESOURCE CENTER

Aging and Disability Resource Center for Planning & Service Area 1

The Aging and Disability Resource Center (ADRC) is your One-Stop-Shop for assistance with Medicaid and SNAP (food stamps) applications. The goal is to provide elders, persons with developmental disabilities, their families and caregivers, with customer-friendly access to services. This is done seamlessly and efficiently by minimizing service fragmentation, reducing duplication of administrative paperwork and procedures, enhancing individual choice, supporting informed decision-making, and increasing the cost effectiveness of long-term care support and delivery systems.

INFORMATION & REFERRAL SERVICE

Information and Referral will assist consumers with the challenge in navigating the fragmented aging network. Consumers are able to receive consistent and uniform information and referral access regardless of where they first enter the system. Consumers have options and choices from self-directed information and referral searches to face-to-face assessments.

Resources may be private pay providers, faith-based service providers or Medicaid and state-funded aging programs. Information and Referral Specialists will follow up with clients to ensure that the information and service obtained met their needs. A computerized data base containing information for Walton, Okaloosa, Santa Rosa and Escambia counties is accessible to consumers.

ELDER HELPLINE
(Escambia/Santa Rosa Counties)
850.494.7100
(Other Areas • Toll Free)
1.866.531.8011